

FREQUENTLY ASKED QUESTIONS

Do you insure my belongings?

NO. Access Storage does not carry any insurance for your personal property. We highly recommend you insure your belongings and contact your insurance agent to discuss your options. We do offer Tenant Protection Plans at our Jasper, Corydon, & Newburgh facilities, which can be purchased during the rental process.

Do I need to insure my belongings?

YES. Renter shall assume all risk of loss or damage that would have been covered by such insurance. By signing a rental agreement with Access Storage you agree to maintain protection/insurance on your property at renter's expense.

What is a Tenant Property Protection Plan?

A Tenant Property Protection Plan may cover loss or damage to renter's property stored within the storage unit. Please find more information on TPP on the inside of this brochure.

Do you provide pest control?

Access Storage does provide pest control in the common areas of the facility however YOU ARE RESPONSIBLE FOR PROVIDING PEST CONTROL INSIDE YOUR RENTED SPACE.

Am I allowed to store food in my unit?

NO. Food attracts pests. In the rental agreement we emphasize there is to be no food stored in the unit.

Do I need to check on my items regularly?

YES. Please inspect your unit and contents regularly. Access Storage is under no obligation to assume care of renter's property.

Do I need to read my Storage Agreement?

YES. Please read it thoroughly to inform yourself of useful information while storing your items with us.

Does Access Storage provide a lock for my unit?

NO. A lock is not included in the price of the storage unit, HOWEVER, you can purchase a lock at a location with a kiosk or at the Corporate Office in Ferdinand. We do highly recommend using a disc lock.

Do I have to lock my unit?

YES. By signing the rental agreement you agree to lock your unit to keep your items secure and to assist our staff and local authorities in their duties. We require all units to remain locked when you are not accessing your unit.

**OUR
#1 GOAL**
is for our
customers
to have a
positive
storage experience.

Corporate Office
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Ferdinand, IN 47532
812-367-1701
AccessStorageNow.com



Storage Do's & Dont's

Tenant Property
Protection

Mold/Mildew

Pest Control

FAQ'S

**Your guide to a positive
storage experience**

WHAT IS MOLD & HOW DOES IT GROW?

Mold is a type of fungus that thrives on moisture and reproduces by a means of tiny, lightweight spores. It can be found on walls, floors, appliances, furniture, carpet, and other items that provide the "food" mold needs to grow. Please understand that standard home owners insurance and Tenant Property Protection Plans DO NOT cover the cost of all damages from mold and mildew.

TIPS TO HELP PREVENT MOLD/MILDEW FROM GROWING*

- Provide a moisture barrier by storing items off the floor by using wood pallets or placing plastic on the concrete
- Avoid stacking directly against wall
- Do not over pack unit
- Leave room for air flow in unit
- Do not bring in or store any damp or wet items
- Clean appliances before storing
- Leave doors on appliances slightly open

ITEMS THAT ACT AS A MAKESHIFT POWERLESS DEHUMIDIFIER INCLUDE*

- Fresh, unscented, clay kitty litter (put into a bucket and keep in unit)
- Desiccant Pack (little packets of beads in each box)
- Charcoal (place briquettes in a tin can with holes poked in sides and lid and place in unit)

*these are in no way guaranteed to prevent pests, mold and mildew - just suggestions/tips to help minimize the potential for pests and mold and mildew from growing

PEST CONTROL

As a renter, you are responsible for pest control in your units. Access Storage does provide pest control in the common areas of the facility.



DO NOT STORE FOOD.

Food attracts pests. Any & all food items are not allowed to be stored in unit including packaged, sealed military kits, etc.

ACCESS STORAGE DOES PROVIDE PEST CONTROL IN COMMON AREAS OF FACILITY

TIPS TO MINIMIZE THE POTENTIAL OF PEST INVASION*

- SET MOUSE TRAPS & USE BUG SPRAYS in unit.
- USE PEST DETERRANTS including cotton balls soaked in peppermint oil or lavender or place cedar blocks in units as they act as a natural pest detterants.
- FURNITURE. Please be sure to clean & vaccum your items prior to storing. Crumbs & other food particles attract rodents & insects. Also be sure to wrap plastic around upholstered furniture and other soft items including pillows and curtains that don't fit in plastic bins.
- APPLIANCES. Be sure to clean your stove, microwave, dishwasher, etc. to remove any chance of food particles being on your items while storing.
- USE PLASTIC BINS INSTEAD OF CARDBOARD BOXES.

TENANT PROPERTY PROTECTION PLAN

Protecting your property is YOUR responsibility. Access Storage does not insure your belongings and is not responsible for loss or damage to your property and strongly recommends that you as the renter provide protection against loss for your property. If you are unsure whether or not your homeowners or renter's policy covers your stored items, we recommend contacting your insurance agent.

PLAN COVERS LOSS OR DAMAGE CAUSED BY:

- Fire, explosion, smoke, hail or riot
- Burglary, vandalism or malicious mischief (burglary is covered provided there is a visible sign of forced entry)
- Roof leak or water damage. (Flood, surface water, underground water or water that backs up through or overflows from a sewer, drain, or sump is NOT covered)
- Windstorm that first causes damage to the building
- Collapse of the building where property is stored
- Impact of aircraft, missile, or vehicles
- Rodent damage (covered up to \$500)

COST

<u>Protection Limit</u>	<u>Monthly Fee</u>
\$2,000	\$8.00
\$3,000	\$12.00
\$5,000	\$20.00

As a Renter you may purchase Tenant Property Protection during the rental process online, at a kiosk or in the office.